# **Executive Summary: PERSUASION AND INFLUENCE**

CARLSON SCHOOL OF MANAGEMENT UNIVERSITY OF MINNESOTA

### Course Name: Course Number: Prerequisites:

PERSUASION AND INFLUENCEMKTG 6084Credits:2 creditsNONE (credit will not be granted for MKTG 6090 topicscourse with same title)

#### **Description**

The ability to influence others and communicate persuasively is critical to a marketer's effectiveness. In this class you will learn about tools to influence, inspire, and shape others' behavior. Through a mix of lecture, discussion, and experiential exercises, you will master practical tools to become more persuasive and influential.

#### **Objectives**

- Learn the principles of persuasion
- Harness the latest scientific evidence to create powerful, ethical, and lasting influence
- Understand the psychology of the influence process
- Master a practical toolkit for crafting strategic communications

## Learning Outcomes

By completing this course, students will (1) gain a greater understanding of the psychology of persuasion, (2) become expert at identifying opportunities to be leveraged in any persuasion situation, (3) develop a sense for how to strategically approach the persuasion process, and (4) learn a master persuasion toolkit.